

ThinPrint .print Client Installation

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What is ThinPrint?

- ThinPrint .print optimizes printing in almost any environment. The .print RDP Engine XP enables printing via the Remote Desktop Connection which allows you the user, to print a Mobility Report directly to a printer within your agency.

Installation:

- Uninstall any previous version of ThinPrint or .print Client Windows - **Reboot**
- The ThinPrint .print Client needs to be installed on each individual computer that will be required to print remotely from Mobility.
- **NOTE: You MUST have Administrator rights to install the .print client** on your PC. If you do not have Administrator rights, please contact your Network Administrator to perform the install.
- **Verify that the user is using Windows Internet Explorer to access Mobility through Terminal Services, not Mozilla Firefox or Netscape, ThinPrint (.print) only works with Internet Explorer.**
- To install the ThinPrint .print Client:
 - Go to the following website:
 - <http://www.thinprint.com/index.php?s=4318&lc=61>
 - This will take you to the .print Client Windows .msi files version 7.0 page
 - If your operating system is Windows 2000 or Windows XP:
 - Scroll down and select the Windows RDP - OS: Windows 9x, ME, NT, 2000, XP, 2003
 - Click on the Download
 - The file is named: TPRDPen.msi
 - If your operating system is Windows Vista:
 - Scroll down and select the Windows RDP – OS: Windows Vista
 - Click on the Download
 - The file is named: TPRdpVen.msi
 - Run
 - Run
 - Next
 - Select “I Accept” – Next
 - **If Windows 2000 or Windows XP:**
 - Customer Information:
 - Username: *whomever*
 - Organization: *whatever*
 - Install this application for:
 - Select “Anyone who uses this computer (all users)”
 - Next
 - Next
 - Install
 - Finish
 - **Note:** By installing using the .msi file in place of downloading the

ZIP file, the old issue of needing to **copy the TPCInRDP.dll file** from the C:\Program Files\ThinPrint folder to the C:\WINNT\System32 folder (or for some, the C:\Windows\System32 folder) is no longer necessary. However, I'm including this as a reminder that if a user has an issue wherein he/she cannot see or access their printers in Mobility, verify that this file is located there.

- **Reboot**
- **If Windows Vista:**
 - Install
 - Finish
 - **Reboot**
- To configure the .print Client:
 - Note: Prior to performing this task, be sure that printers are already installed and setup for use on your PC. These can be either local or networked printers.
 - Go to Start – All Programs - .print Client Windows – Configure
 - Setup Tab
 - Select “Use this printer” (select the printer you wish to use as the default)
 - Ck “Default at Server”
 - Assignment Tab
 - Ck additional printers to print to if you wish
 - Ck “Enable sending properties”
 - Advanced Tab
 - Leave both options unchecked
 - OK
- Reboot your computer to verify that your configuration settings have been saved.

Now, start your remote Mobility session, generate a report, click the Printer Button, select your printer and print.

Please call CRAB technical support at (360) 753-5989 if you need further assistance.